

Branch Manager Inverness



Vacancy Details

Having expanded through steady growth and acquisitions, Turner Hire Drive currently has multiple locations throughout Scotland and North West England, maintaining one of the largest commercial vehicle rental fleets in the country.

We are looking for a highly motivated Branch Manager for our branch in Inverness. This is a challenging hands on role in a fast-paced working environment.

The Role

Accountable for all aspects of branch results and performance including developing people, building relationships, vehicle quality and procedures.

Day to Day Responsibilities

- To deliver a high level of customer service to both internal and external customers to ensure that expectations are met or exceeded.
- Work to achieve branch KPIs targets whilst controlling branch costs.
- To achieve fleet targets whilst ensuring right fleet mix & utilisation levels.
- Motivate and inspire a team of 10+ employees on a daily basis. Complete Annual PDR reviews, set objectives with the team daily and review as per guidelines.
- Adhere to and promote all health and safety compliance standards to ensure a safe working environment.
- To develop and maintain good working relationships with external customers and other internal departments
- Making up the bulk of the role is time management, planning, sourcing vehicles as well as ensuring all processes are adhered to.

The Ideal Candidate

Must be able to demonstrate:

- A good general level of vehicle rental knowledge gained at Branch Manager level
- Business standard IT skills
- Excellent communication and customer care skills
- Efficient administrative skills
- A tenacious, enthusiastic, and flexible disposition
- Good attention to detail
- Strong people management experience

Beneficial

The ideal candidate would have previous commercial vehicle rental experience, preferably within the car, van and/or truck sector.

Salary dependent on experience plus car & OTE

Applications

Please send all applications to angela.lydon@turner-hiredrive.co.uk

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Higher Standards**

